

BDO e-Invoice Middleware

Seamless e-Invoicing. Trusted by over 300 companies.



BrandLaureate Brand of the Year Award 2025–2026
DigiTech BestBrands Award Winner for Digital
e-Invoicing Integration & Compliance Solutions

Our Middleware platform integrates seamlessly with leading ERP systems while ensuring compliance with Inland Revenue Board of Malaysia (LHDN) requirements.

Why Middleware?



Seamless Integration

Minimises disruption with minimal modifications to existing ERP and business systems



Regulatory Agility

Adapts to evolving standards and regulatory changes



Comprehensive Coverage

Delivers a complete solution across all income and expense scenarios



Scalable Architecture

Scales effortlessly with growing invoice volumes



Customisable Workflows

Enables implementation of specific business processes, such as emailing invoices to customers, accept/reject workflows, and self-billing



Helpdesk Assistance

Reliable support through a dedicated helpdesk service

Why Partner with BDO?

- ▶ **One partner from strategy to execution:** We go beyond system implementation — combining advisory insight, technology enablement, and ongoing support to help you get e-invoicing right from day one
- ▶ **Built on tax and technology expertise:** Our e-invoicing solution combines deep tax knowledge with purpose-built technology, enabling accurate compliance and practical implementation
- ▶ **Value beyond compliance:** We help you use e-invoicing to simplify workflows, improve data visibility, and support better financial decision-making — not just meet statutory requirements
- ▶ **Flexible deployment models:** Our solution is available in Premium, Lite and Managed models to suit your business needs

How BDO Supports Your e-Invoicing Journey



Business and
Tax Process
GAP Analysis



System
Implementation
Support for Direct
API Integration




Middleware
Support



Post-
Implementation
Support and Guidance



BDO E-INVOICE MIDDLEWARE MODELS

KEY FEATURES:	 PREMIUM MODEL	 LITE MODEL	 MANAGED MODEL
 Integration	Direct integration with ERP	Manual upload of invoices to Middleware	Same day e-Invoice processing
 Format	Able to accept data in client's format	Able to accept data in client's format	User-friendly e-Invoice templates
 User access	Unlimited users	Single user	Outsourced
 Invoice Type	Able to handle both AR and AP invoices	B2B, B2G, B2C (pre-consolidated) and Self-Billed transactions	B2B, B2G, B2C (pre-consolidated) & Self-Billed transactions
 Cancellation Window	72-hours (includes requests for rejection)	72-hours	72-hours
 Transaction History Storage	Up to 7 years	Up to 15 months	Up to 15 months
 e-Invoice Generation	Able to send e-Invoices to customers automatically	Self-download PDF e-Invoices for customers	Receive PDF e-Invoices in a pre-designed format via email
 Reports	Full reporting features	AR and Self-Billed invoice processing	Monthly email reports for AR and Self-Billed invoice processing
 Volume of Invoices	High	Low	Minimal
 Timing of Issuance	Real-time	Not time-sensitive	Not time-sensitive

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