

# BDO EthicsLine

## Empowering Integrity: A Safe, Confidential, and Secure Reporting Platform

### What Are Whistleblowing Reporting Services ?

Independent, secure and confidential way for employees, stakeholders, and third parties to report unethical behaviour, fraud or misconduct within an organisation. These services foster transparency, enhance accountability, and support compliance with regulations, ensuring integrity within the workplace.

Fraud, corruption, and other unethical or illegal behavior pose an ever-present and growing risk to organizations of all types. Insider tips have been identified as the most common method of fraud detection, exposing 43% of cases— more than three times as many as any other detection approach.

More than half of the tips (52%) were found to have come from employees within the organization, while external sources—including customers, vendors, and competitors—accounted for approximately one-third of all tips. This finding underscores the importance of establishing and effectively communicating reporting mechanisms to both internal and external stakeholders, making a whistleblowing hotline a highly efficient tool for exposing misconduct due to the factors outlined below.

Source: Association of Certified Fraud Examiners' Report to the Nations 2024

### Enhanced Governance and Control



#### Expanding Risk Universe

- ▶ Incidences of fraud, corruption, unethical or illegal behaviour continue to rise
- ▶ Complex operations and systems increase the risk further
- ▶ Higher compliance needs – AML, anticorruption, director responsibilities
- ▶ Legislation to protect whistleblowers



#### Added Layer Of Defence

- ▶ Audits and internal audits not designed to identify fraud, unethical behaviour, etc.
- ▶ Faster awareness of issues
- ▶ Faster response to issues
- ▶ Enhanced internal response before issues enter the public domain



#### Corporate Culture

- ▶ Demonstrably driven by leadership
- ▶ Drives openness, transparency and ethical behaviour
- ▶ Increases stakeholder control and confidence



#### Accessibility

- ▶ Open to all – employees, suppliers, customers, interested members of the public, other stakeholders.
- ▶ Drives inclusiveness of all stakeholders
- ▶ Internet-based: ease of access and submission

## Our Services

BDO EthicsLine is an independent, secure and anonymous mechanism that is accessible to any interested party to report misconduct of any sort. As part of BDO's suite of Whistleblowing Reporting Services, it is designed to meet the requirements of a range of whistleblower and data privacy legislation.

BDO EthicsLine is an online whistleblowing portal that can be easily integrated into your organisation's ethics and compliance mechanisms, and which meets all of the following characteristics:



### Independent

- ▶ Wholly hosted by BDO
- ▶ Operated by our forensic professionals
- ▶ No intervention of your employees



### Anonymous

- ▶ Users can choose to remain anonymous
- ▶ Identity information provided is kept confidential



### Secure

- ▶ Hosted on dedicated server and network
- ▶ Dedicated client space
- ▶ GDPR compliant



### Multi-Language

- ▶ Available in English, Bahasa Malaysia and Mandarin
- ▶ Users select language on arriving at the site
- ▶ Additional languages to follow



### Simple

- ▶ Clean, straightforward user interface
- ▶ Ease of use by any level of staff or stakeholder



### Customisable

- ▶ Specific issue and report categories can be tailored to meet organisational, geographic, compliance and internal reporting requirements



### Tailored

- ▶ Solution to meet your needs
- ▶ Tailored periodic reporting
- ▶ From simple host-and-report to complete end-to-end case management



### Responsive

- ▶ Will render on PCs, tablets and smartphones
- ▶ Support for all mainstream browsers



### Complete Suite

- ▶ Whistleblower policy and procedure development
- ▶ Review of existing policies
- ▶ Employee communication and training/workshops
- ▶ Independent investigations

## How BDO can help

A sound whistleblowing function will contribute towards faster and more focused identification of potential ethical and compliance issues, allowing you to put in place a faster and more focused response and action.

Contact us to find out more about our Whistleblowing Services, a demonstration of BDO EthicsLine, and a discussion on how these may be tailored to fit your organisation.

## Contact Us

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